

Abbaye de Maizières

GENERAL TERMS AND CONDITIONS OF SALE

Property ID / address / contact

Hôtel Abbaye de Maizières – Restaurant Le Castrum Café
19, rue Maizières - 21200 BEAUNE - Bourgogne Franche Comté - France
Tél. : +33(0)3.80.24.74.64 - athor-maizieres@orange.fr - www.hotelabbayedemaizieres.com
Coordonnées GPS : Latitude : 47.024447 | Longitude : 4.835691

Reservations are made in accordance with these terms and conditions. You are invited to read it carefully as you will be asked to accept terms to confirm and guarantee your reservation.

RESERVATION CONDITIONS

A credit card number with its expiration date (Visa, Mastercard, and American Express) is requested for the guarantee of the reservation and/or for prepayment; without this information, the reservation will not be validated.

CANCELLATION FEES (Individual Clients)

- 1 Until 3 day(s) prior check-in:** no fees.
 - 2 Less than 3 day(s) prior check-in *** : first night billed, without extra.
 - 3 No show / Late cancellation / Early departure *** : entire stay billed.
- > Conditions not valid in the context of a reservation No Cancellable No Editable: this one is payable in advance and is non-refundable or modifiable, for any reason whatsoever.*

*** COVID-19: FORCE MAJEURE CAN NO LONGER BE INVOKED. NO EXCEPTIONS ARE NOW POSSIBLE.**

TAXES

The prices are VAT included. The city tax, government or local taxes may be requested.
Surcharge Beaune city tax is 2.25€ per person and per day.


CHECK-IN // CHECK-OUT

The day of your arrival, the reception and check in is from: 16:00 (4.00pm)

- The day of your departure, you must vacate your room no later than the time specified hereafter: **12h00** (noon).
The payment for an extra night can result from failure to comply with this deadline for departure.

RESTAURANT LE CASTRUM CAFE AT THE ABBAYE DE MAIZIERES

Our restaurant is only open for the evening service. Two closing days per week (contact us).
Reception and start of the service at 19h30 (7.30pm), last order taken at 21h00 (9.00pm).
Early booking required, subject to availability.

We serve homemade French cuisine  and mainly composed of Burgundian specialties. Allergy (or food intolerance) should be reported upon booking.

RIGHT OF WITHDRAWAL

In accordance with paragraph L121-21-8 12 of Article L121-21 of the French Consumer Code, the right of withdrawal provided for is not applicable. Only our General Conditions of Sale prevail in the context of reservations, modifications and cancellations of stay. *See related links on page 2.*

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RELATED LINKS*

I) Article L121-21-8 Right of Withdrawal

- Created by [LOI n°2014-344 du 17 mars 2014 - art. 9 \(V\)](#)
- Abrogated by [Ordonnance n°2016-301 du 14 mars 2016 - art. 34 \(V\)](#)

The right of withdrawal cannot be exercised for [...]

- **Paragraph 12:** Contracts for the provision of accommodation services other than residential accommodation, goods transport services, car rental, and catering or leisure activities provided on a date or a specific period [...]

NOTA:

In accordance with Article 34 of French Law No. 2014-344 of 17 March 2014, these provisions introduced by Article 9 of the said law apply to contracts concluded after 13 June 2014.

Quoted by:

[Code de la consommation - art. L121-17 \(VT\)](#)

New texts:

[Code de la consommation - art. L221-28 \(V\)](#) Créé par: [LOI n°2014-344 du 17 mars 2014 - art. 9 \(V\)](#)

II) The new **CLASSIFICATION REFERENTIAL** (Decree No. 2016-51 of January 27, 2016 and Order of January 27, 2016) became effective on [April 1, 2016](#). It consolidates the quality of the French hotel offering while enhancing adapting to the requirements of tourist customers.

III) REGULATORY TEXTS

- ⇒ [Décret n° 2016-51 du 27 janvier 2016 relatif aux décisions de classement des hôtels de tourisme](#)
- ⇒ [Arrêté du 27 janvier 2016 modifiant l'arrêté du 23 décembre 2009 fixant les normes et la procédure de classement des hôtels de tourisme et l'arrêté du 3 octobre 2014 relatif à la « distinction Palace »](#)
- ⇒ [Arrêté modifié du 23 décembre 2009 fixant les normes et la procédure de classement des hôtels de tourisme](#)
- ⇒ [Code du tourisme : articles L 311-6 à L 311-9, articles D311-4 à D 311-10, articles R 311-13 à R 311-14](#)

IV) HOTEL CLASSIFICATIONS

Revision of the hotel classification applicable on [April 1, 2016](#)

- ⇒ [Fiche sur le nouveau classement hôtelier](#)

* Excerpts from the French page <https://www.entreprises.gouv.fr/tourisme/hotels-tourisme>

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